

Fender Musical Instruments Corporation

INTRODUCTION TO LOG-NET

The LOG-NET system provides FMIC with a way to manage its supply chains from point of origin to destination. LOG-NET obtains information through various methods, including EDI and direct web entry, and via many different commercial trading partners, such as vendors, forwarders, consolidators, carriers, brokers, transload facilities, distribution centers, and warehouses.

MINIMUM WORKSTATION SPECIFICATIONS

Before you can use LOG-NET, you will need to meet the minimum workstation specifications. Please check the online help (<http://www.log-net.com/doc/OLH.html>) for the most updated specifications.

Hardware Specifications

HARDWARE	SPECIFICATION
Processor	1 GHz—minimum 1.5 GHz—recommended
Memory (RAM)	512 MB—minimum 1 GB—recommended
Hard Disk	500 MB free space—minimum 1 GB free space—recommended
Internet Connection	Dial-up, LAN, WAN, or wireless connection at 56 Kbps or higher. For security reasons, the LOG-NET application requires a constant IP address for the duration of a LOG-NET session. However, certain proxy server configurations can dynamically change workstation IP addresses. If this happens while using LOGNET, the LOG-NET server will invalidate the session and generate an error, informing the user that the IP address has changed. If the proxy server cannot be configured to allocate static IP addresses for LOGNET, then the LOG-NET application can be configured to disable this security setting. This setting is outside of the application and must be set up by LOGNET personnel.
Video Resolution	800x600x8b—minimum 1024x768x16b—recommended

Software specifications

SOFTWARE	SPECIFICATION
Operating System	Microsoft Windows NT 4.0—minimum Microsoft Vista or Microsoft Windows XP—recommended
Internet Browser	Microsoft Internet Explorer 6.0 or higher Mozilla Firefox 2 or higher
Document Viewer	Adobe Acrobat Viewer 6.0 or higher (only if viewing reports)

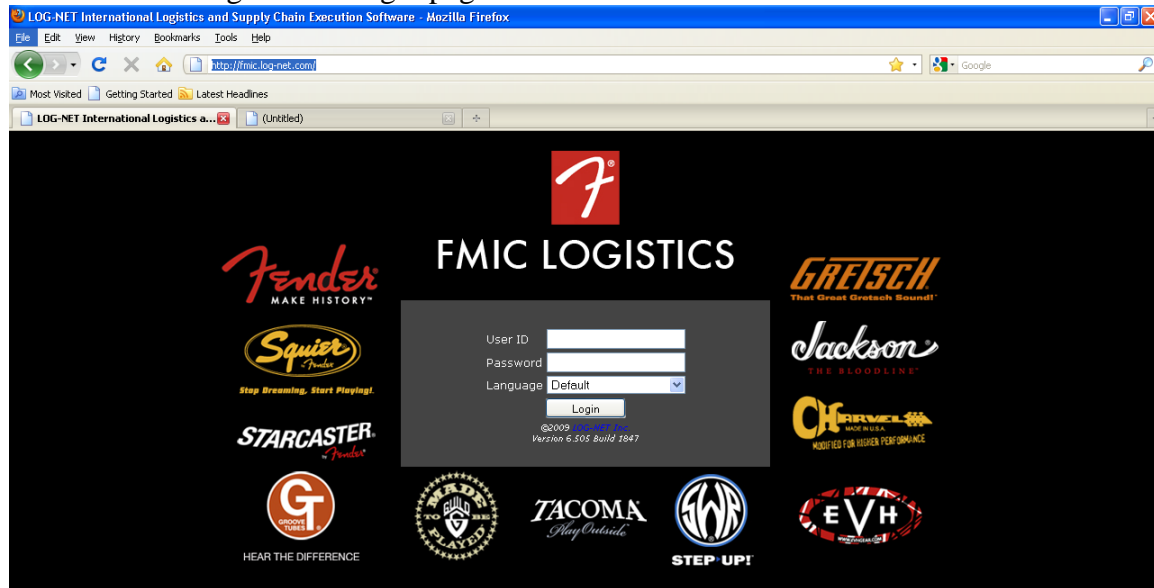
We have noticed that Mozilla Firefox provides the best performance when using LOG-NET. If you are having problems with the speed or performance of LOG-NET while using Internet Explorer, you may want to see if performance improves by switching to Mozilla Firefox.

Fender Musical Instruments Corporation

ACCESSING LOG-NET

The Fender LOG-NET URL is <http://fmic.log-net.com>.

You will be brought to the login page.



To access the LOG-NET system, you will need to enter your User ID and Password. If you do not have – or know – your User ID or Password please email the Log-Net Admin at Fender. The Log-Net Admin will set up all user IDs and profiles.

ONLINE HELP

If the user needs further help or clarification, the user can access the online help by clicking a link at the bottom of any screen in LOG-NET. The user can also go here: <http://www.log-net.com/doc/OLH.html>.

In addition, Fender has created its own webpage that contains instructions specific to our operations for our vendors and internal operation. These instructions are located here: <https://eservices.fender.com/log-net>.

CONTACTS

User set up, password issues, and technical questions should be directed to the LOG-NET Admin. Once you are using LOG-NET, you should direct all operational issues to the Purchasing Representative. If neither is available, please contact the Purchasing Assistant as a back up resource.

LOG-NET Admin
Purchasing Representative
Purchasing Assistant

Chris Durnell
Anna Crino
Brittney Blair

lognet@fender.com
acrino@fender.com
bblair@fender.com

USER SETTINGS

Fender Musical Instruments Corporation

You can access and change your User Settings at any time. User Settings will determine how you will view LOG-NET. Go to the header **System Admin** and select *User Settings*.



There are several fields in User Settings that you may want to change.

User Settings

[Submit](#)

[\[Report Settings\]](#)

Properties

User ID: 30063
Customer: FDR - Fender
Language: English
Country: United States
Date Format: yyyy-mm-dd
Time Format for Standalone Times: HH:mm:ss
Use 24-Hour Clock for Times in Date Fields: ☐
Max Rows Returned From Searches: 50
Rapid Data Entry Mode: OFF
Unit of Measure: METRIC
Minimize criteria after search: ☒
Hide extended criteria after search: ☒
[Change Password](#)

[\[Top\]](#)

Report Settings

General

Compress Emailed Report Attachments: ☐
Compression Type: ZIP

Delimited Text

Extension: txt
Cell Delimiter: ,

FIELD	DESCRIPTION
LANGUAGE	There are several languages available to display headings and screens in LOG-NET. However, you should be warned that not all languages have complete translations and sometimes those languages are not translated how a native speaker would do so.

Fender Musical Instruments Corporation

	Furthermore, instructions in the Online Help will always be in English.
DATE FORMAT	You can change the date format to what you are use to.
MAX ROWS	The Max Rows function is to limit the time LOG-NET will spend on open ended Searches that could lead to a session timing out. It defaults to showing only 50 rows/ So if there are 60 open PO line items you could select to create shipments, you will only see the first 50. In other words, you will not see the remaining 10 PO line items. For that reason, we recommend changing the Max Rows Returned From Searches to 9000.
UNIT OF MEASURE	While Fender displays its own data in English units of measure, you may select English or Metric based on your needs.

After you update the user setting fields, hit **Submit** to save your changes. You have no changes the default display settings for your UserID.

CHANGE PASSWORD & PASSWORD REQUIREMENTS

Under the User Settings, there is also a link to change your password. After you login the first time with your UserID and initial password, please update your password.

The password must be at least 7 characters and include at least one upper case A-Z, one lower case a-z, and one numeric value 0-9.

If you forget your password or have any password difficulties, please contact lognet@fender.com.

NAVIGATION

As you navigate through LOG-NET, only use the links and headers embedded into the webpage. Never hit the backspace button of your browser. If you use the backspace, you may cause errors and data may be lost.

FEEDBACK & SUGGESTIONS

LOG-NET has a lot of capabilities that are currently not being used. As Fender and our vendors become experienced with using LOG-NET, we may begin to use more functions. Therefore, your feedback and suggestion are welcome. We will improve and expand our instructions based on your communication and questions to us.

As Fender expands it use of LOG-NET, expect to receive additional emails on new requirements and options.

In addition, if you wonder if LOG-NET could be used to help you better manage our business, please let us know what would be of value to you. That function may be available.